

# Apple for Enterprise

Surveys show that 68% of business are willing to allow their employees to chose Mac® systems. They are extremely flexible and can be configured to run software from all providers, yet they offer a lower total cost of ownership compared to PCs. PCM is ready to assist you in the procurement, deployment, integration, and ongoing maintenance of the diverse lineup of innovative Apple systems.

## Hardware Configuration

Thanks to our relationships with Apple and other vendors, we can provide the full line of Apple Macintosh® hardware, including the Mac mini, MacBook®, MacBook Pro, iMac®, Mac Pro, and a host of upgrades and add-ons. As with any other line of products, we can fully configure Apple hardware and apply asset tracking tags so that your deployment is ready for use.

## Installation and Configuration

Using DeployStudio, System Image Utility, JAMF Software's Casper, and Netboot, we provide custom images with auditable install logs to track all additions to the base system, including applications, users, and system configurations. Our Apple systems can be configured to exacting specifications and fully approved by you before the deployment begins.

## Directory Integration

OS X provides support for several industry standard directory service environments. Depending on your needs, PCM engineers can configure systems from simple Active Directory login integration to more complex Single Sign-On and PKI based solutions. Native OS X Server based solutions are also available.

## Compatibility

Mac OS X systems can run most major applications natively including Word®, Excel®, PowerPoint®, and Outlook® with the latest version of Microsoft Office 2016 for Mac. They also support the Adobe Creative Suite®, FileMaker®, and a huge portfolio of open source options. Apple even publishes a number of their own titles, such as iLife®, iWork®, and the Final Cut Studio® media creation suite.

## Unbeatable Credentials

01 Apple Corporate Reseller

03 Apple Certified Technical Coordinator

05 Apple Certified Xsan Administrator

02 Apple Certified Support Professional

04 Apple Certified System Administrator

06 Apple Certified Trainer

# We deliver true Apple innovation

Not only does PCM help you deploy and integrate Apple products into your business, we will help in the maintenance and management of your systems. As certified Apple Trainers, PCM specialists can deliver training sessions to ensure your transition to Mac systems goes smoothly.

## Policy Management

Using configuration profiles paired with Apple's Profile Manager, PCM is able to provide configuration and security policy management solutions for OS X to customers. These solutions, equivalent to Active Directory Group Policy, allow IT administrators to provide OS X systems with proper rights management and security policies such as passwords and screen saver locks. Advanced solutions such as the JAMF Casper Suite and Centrify can be deployed for more advanced system management, providing integration with Microsoft SCCM and Active Directory Group Policy.

## Xsan

Xsan is Apple's high-performance storage and file sharing technology geared towards video and audio production. This package can also be used for large, shared storage accessibility by any network client. Having multiple Apple Certified Xsan Administrators on staff, including Robert Kite, Ph.D., the author of "Xsan 2 Administration," allows PCM to offer the full Xsan package of hardware, software, setup, and support.

## Training

PCM offers on-site technical and certification training taught by our Apple Certified Trainers. A full range of classes are available, from entry-level introductory OS X classes to advanced topics covering all levels of Apple certification.

## Managed Services

The Apple Certified engineers at PCM can be deployed on-site at any of your locations to supplement, assist, or train your IT staff. Our engineers hold the most current Apple Certified Support Professional (ACSP) and Apple Certified Technical Coordinator (ACTC) certifications, allowing us to provide the highest levels of client and server support. Support can be provided in an on-going or per-incident basis at all levels.

## Maintenance

Many solutions are available to assist your IT staff perform common maintenance tasks and software updates. Apple Remote Desktop allows IT staff to provide users with troubleshooting and support. More robust solutions such as the JAMF Casper Suite allow for a high level of customization in providing software and content distribution, applying compliance and security policies, as well as inventory and reporting features that can be paired with Microsoft's System Center Configuration Manager. PCM deploys these solutions to allow your IT staff to provide the same level of service and support your users have come to expect.

## iOS

Apple's iOS devices—iPhone®, iPod®, and iPad®—are among the best-selling devices in the industry. They can be configured and deployed with many of the same options as full-fledged computers. PCM can assist your IT staff with enforcing security policies and providing applications through a number of Mobile Device Management solutions.

## Retirement

PCM is ready to assist with recycling and redeployment. Our retirement services apply the same stringent NSA and DoD standards for hard drive erasure to all of our systems, including Apple hardware.



Call your PCM Mobility Expert today to learn more.

1-800-700-1000 | PCM.com

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