## Data Center Hosting Services

PCM helps you reduce costs and accelerate the implementation of technology with on-demand services.

A Data Center Specialist is here to assist you.
**Call today to learn more.**

**800-700-1000**
**www.PCM.com**

# PCM takes data hosting to a new level of reliability

*PCM has nationwide facilities and an extensive skill set to provide you with advanced Data Hosting Services to help your business grow, succeed, and adapt to the future.*

For many organizations, the rising costs and complexity of maintaining a data center is undermining their other business objectives. These businesses are challenged by complex systems, aging infrastructure and limited capacity to support growing business objectives. The decision to outsource Data Center Services makes good business sense.

PCM offers flexible Data Center Hosting services combined with HYBRID cloud services and 24x7 Managed Support Services to minimizing the costs associated with maintaining IT systems. Designed and built to help protect against security breaches and natural disasters, our SSAE 16 and PCI DSS purpose built data centers adhere to strict operational standards and offers a security-rich, controlled environment designed from the ground up for high availability.

With the addition of the data center in New Albany, Ohio, PCM provides customers a new purpose built Tier III facility for localized/regional production workloads with geographically diverse facilities and cloud based disaster recovery services.

### Best-in class infrastructure

PCM data centers are purpose built Tier III facilities defined by the Uptime Institute's tiered classification system and is designed to key TIA-942 specifications. These enterprise class hosting facilities provide security-rich, controlled environments and high availability design features for business critical applications environments

that need protected against natural disasters, power outages, network issues and unauthorized access.

### Power System and Environmental

- Multiple N+1 uninterruptible power supply systems (UPS)
- N+1 standby generator facilities
- N+1 chilled water plants
- APC Infrastructure In Row cooling with N+1
- Power and cooling capacity for high density server environments
- 24/7/365 proactive environmental monitoring systems

### Fire Detection and Suppression

- FM200 waterless fire suppression system
- Multiple zone fire and smoke detection sensors

### Physical Security Features

- On-site security personnel
- Gated access to campus facilities
- Card access to buildings and data centers
- Monitored and archived video surveillance of perimeter and interior
- Co-location suites with dedicated cage space
- 3rd party remote witness monitoring of key security, fire, environmental and power systems

# Certifications

- SSAE 16 Type II
- PCI DSS
- Cisco Master Service Provider
- IBM– AS/400-iSeris Cloud Computing
- VMware Service Provider
- Microsoft Gold Hosting
- OC-x, and wireless egress
- Cisco IDS, IPS for public network security

## Integrated Services



*PCM's expertise in Data Center Services includes the design, build, owning and operation of facilities and the supporting infrastructure*

### 24x7x365 Managed Support Services

PCM combine the best ITIL practices with decades of industry-leading skills and expertise to deliver services you can count on. With an extensive portfolio of managed support services backed by our 24x7x365 Integrated Operations Center (IOC) and Service Desk technical specialists, we can monitor, manage, and support your entire IT environment based on best-in-class ITIL standards to help ensure continuous operations and provide a single point of contact for your technology needs.

Businesses that choose managed IT services can save time reduce operational costs and improve the productivity and availability of internal resources to focus on growing the business.

### Integrated Hybrid Cloud Services

For most organizations, the move from a traditional IT operation to a cloud-based business solution requires a proactive approach to understand the unique needs of your organization and then create a functional action plan that addresses architecture, business requirements and innovation.

PCM's HYBRID cloud services provide scalable offerings that include both private and public multi-tenant IaaS and SaaS platforms. These offerings are built on redundant managed infrastructure and are easy to deploy when your business demands new applications or more compute power.

### Virtual Data Center

Virtual Data Center offerings provide you with an allocation of virtual compute resources you can rapidly deploy to support growing business requirements. Leverage these resources to expand your private infrastructure with a virtual private cloud including high performance storage, virtual network segments, load balancing and more.

### Cloud Wireless Service

The Cloud Wireless offering delivers a centrally managed Wireless solution that incorporates role-based authorization and configuration. This is a standardized wireless solution packaged with on-premises Wireless Access Points, a Cloud-based Controller, and Managed Services designed to provide customers with the Technology management processes and tools required to monitor, support, and maintain an Enterprise Wireless network.

### Cloud-based Disaster Recovery Services

A wide range of Disaster Recovery solutions are available to meet the demanding uptime requirements of today's business- critical applications. Our Disaster Recovery and High Availability Replication solutions are available to meet various tiers of recovery objectives. Systems and key processes are monitored 24 × 7 by qualified IOC support analysts that are just a phone call away. Data can be replicated over a secure IPSec VPN tunnel or by using a dedicated private WAN connection. In addition, our solutions provide reliable recovery capabilities that can be tested on a regular basis.

With decades of experience and industry certified technicians, PCM provides expert services to help clients develop and deploy secure, dependable data center hosting and cloud services backed by best in class ITIL support services and monitoring tools to manage your entire IT environment.

**Contact your Data Center Specialist to learn more.**
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