

# PCM Monitoring Solutions

## Enable awareness with vital alerts for your business

PCM provides Monitoring and Alerting solutions that range from simple alerting services to complex event correlation and full remediation services. Let our experts find a solution that will fit your exact needs.



An IT Service Specialist is here to assist you.  
**Call today to learn more.**

**800-700-1000**  
**www.PCM.com**



*PCM offers monitoring solutions available for server, storage, network and virtual infrastructure as well as cloud-based solutions that eliminate the need for additional appliances.*

As businesses rely more and more on technology to deliver services and products to their customers, it is critical that IT departments are aware of issues that may affect the uptime of their infrastructure components – regardless of where they are deployed. PCM has developed a range of monitoring and alerting services to enable customers to become aware when critical fault and performance thresholds are crossed. As a result, customers are able to make informed decisions as to where the problems lie, and then take action to resolve the issue.

### Monitoring in Today's Complex IT Environments

Today's businesses are challenged with the need to make services highly available to end-users while continuing to ensure good performance and a good customer experience. Infrastructure and application monitoring enables IT management to be aware of fault and performance issues, so action can be taken before an outage or prolonged downtime occurs.

PCM provides a range of solutions to deliver this critical IT service. Each option provides clear visibility into a customer's IT system regardless of where and how they are deployed.

### Customers gain:

- Increased availability and uptime
- Ability to quickly identify issues
- Improved efficiencies
- Better management of IT infrastructure

### PCM Monitoring and Alerting Offerings

PCM provides Monitoring and Alerting solutions that range from simple alerting services to complex event correlation and full remediation services. Each offering leverages PCM's state-of-the-art Data Centers, Cloud services, and Integrated Operations Center. Whether a customer needs to just be notified in the event of a service failure or if they need turn-key monitoring and incident resolution, PCM has a solution that will fit.

### Features include:

- Monitoring solutions available for Server, Storage, Network, and Virtual Infrastructure
- Native Windows and Linux Agents
- Solutions can be deployed to any server, including physical servers and both private and public clouds (Microsoft Azure, Amazon Web Services, Google Cloud, Rackspace, VMware, etc.)
- Cloud-based solution available – eliminating the need for additional hub appliances

# Monitoring and Alerting Services

Features	PCM Server Alerting Services	PCM Managed Server Services		
		Essential Services	Monitoring Services	Premier Services
Server Alerting (CPU, Mem, Disk, Network)	✓	✓	✓	✓
Cloud-based Solution	✓	✓	✓	✓
Native Windows and Linux Agents	✓	✓	✓	✓
Online DashBoard		✓	✓	✓
Network Devices		✓	✓	✓
Event Management		✓	✓	✓
Incident and Problem Management			✓	✓
Continuity, Capacity, and Performance Management				✓

## Our Solutions

We offer a full range of technology solutions for your IT infrastructure. We understand that IT is complex, but regardless of what your particular needs are, we can help. With over two decades of experience, we provide a comprehensive portfolio of solutions and services to yield the greatest value on your investments.

## Our Services

We have over 25 years of experience developing, delivering and supporting world-class IT solutions for businesses, government agencies, educational institutions and healthcare facilities. Our services portfolio spans the entire information technology lifecycle – from the initial design to implementation and continuing management. Our experts can provide a complete solution that assists even our most forward-thinking clients in meeting their service and support requirements.

Speak to a PCM expert today.

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