The Integrated Solution To Cloud Messaging And Web Security Management
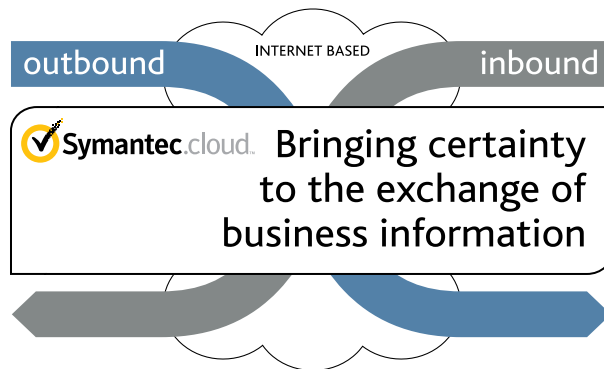
Analyst View

Symantec.cloud, formerly, MessageLabs is positioned in the "Leader" quadrant in the Magic Quadrant for E-mail Security Boundaries.

Gartner defines "Leaders" as vendors that are performing well today, have a clear vision of market direction and are actively seeking competencies to sustain their leadership position in the market.

Gartner Magic Quadrant for E-mail Security Boundaries, by Arabella Hallawell, Peter Firstbrook.

The Symantec.cloud Difference

- Multi-layered spam defenses, ensuring long-term, always-on network protection
- Incorporates Skeptic™ technology, which has pioneered predictive detection since 1999
- Over 99% spam capture rate with no more than 0.0003% false positives
- Comprehensive range of Service Level Agreements, covering antispam capture, false positives, service availability, fault response and email latency

outbound / INTERNET BASED / inbound

Symantec.cloud — Bringing certainty to the exchange of business information

What We Do

Symantec.cloud, formerly MessageLabs, is the world's leading provider of hosted service for securing and managing information stored on endpoints and delivered via email, Web, and Instant Messaging. Over 31,000 organizations and 10.9 million end-users in over 102 countries now enjoy Symantec.cloud services protection from spam, phishing, inappropriate web use, spyware and other business-damaging threats. Processing billions of email connections, web requests and instant messages daily, we protect, control, encrypt and archive electronic communications for our clients at a low, predictable cost.

Why We Do It

Electronic communications carry a host of threats that can harm efficiency, productivity and reputation. For instance, a single infected message or 'bad' web link could compromise your entire network. Threats are also becoming increasingly better targeted at businesses of all types and sizes. Symantec.cloud services are the most convenient and cost-effective way of reducing messaging and web-related risks. Because they are fully hosted, they help eliminate the need for you to keep investing in on-premise expertise and infrastructure.

How We Do It

Every day, Symantec.cloud services block millions of threats. Deriving vital intelligence from these operations, our services function within the fabric of the Internet to maintain the integrity of all your electronic communications. Our skilled team of client service managers, engineers and support specialists ensure you can exchange business information safely, seamlessly and without interruption. Moreover, our services are easy to set-up and virtually maintenance-free.

Why We're Different

Symantec.cloud services provide better threat protection than any other messaging and web security vendor - backed by the strongest service level agreement (SLA) in the industry. We're unique in combining best-of-breed third-party offerings with our own patented Skeptic™ technology - proprietary heuristics that leverage grid computing power to process more than 6 billion emails and 1 billion web requests each day. Linking this knowledge with world-leading global infrastructure and unmatched ability to share data across email, web, and IM protocols, we protect customers even as threats converge and grow in sophistication.

Symantec.cloud

AntiVirus	AntiSpam	Content Control	Image Control	Email Encryption
Defends against viruses, Trojans and phishing attacks away from your network Automatic updates keep multi-layered protection current Backed by an aggressive SLA covering 100% protection from known and unknown viruses Uses Skeptic™ predictive technology and shared global threat intelligence help defend against emerging threats in real time Fully configurable, with a range of actions for identified malware	Helps identify and defend against spam and targeted email attacks Saves time and resources wasted dealing with unwanted email, and helps protect corporate bandwidth Looks inside every URL within an email to detect malware in the linked website Supports global workforces with multiple spam quarantine languages	Helps detect and prevent circulation of confidential or inappropriate text in email Flexible and intuitive rule-building interface helps establish policies quickly and easily Scans email content and supported attachment file types for comprehensive protection Applies extended character list recognition to detect keywords or phrases in non-Western characters	Helps protect employees from pornographic or other inappropriate image content Performs Image scanning within supported file types that are attached to or embedded in emails Utilizes customizable lists of approved senders and recipients for flexible enforcement Customizable local and global community image databases allow for exceptions and protection from global trends	Encrypts email communications delivered over the Internet. Technologies include TLS and PKI Helps establish private email communications with business partners and customers Enforced TLS option encrypts all emails between two organizations to give a private network Policy-based option encrypts emails to any recipient and supports flexible delivery models Easy to deploy and administer with no need to manage keys and certificates

Email Continuity	Email Archiving	Web Security Services	Instant Messaging	Endpoint Protection
Provides employees with local and mobile email access during an outage Automatically synchronizes corporate directories, user accounts, contacts, calendars and distribution lists Delivers quick, one-step restoration of sent and received email data to your primary system Offers administrators priority order restoration Restores messages to the email server with metadata intact	Purely Hosted Solution Unlimited storage and retention World-class search & legal discovery Allows end-user searches within Microsoft Outlook and Microsoft Outlook Web Access, secure Web portal or Blackberry Tools to facilitate with import of existing mail stores Support for Microsoft Exchange, Hosted Exchange, IBM Lotus Domino, and Groupwise servers	Helps you defend your organization from Web borne threats Aids eforcement of your Web Acceptable Use Policy and promotes proper Web use Enables a consistent, secure browsing experience for end users Helps protect bandwidth and productivity by applying file download, time and volume limits Protect remote and roaming users and enforce policies regardless of location	Provides controlled use and multi-layered protection against new and known threats propagated via public IM networks Enables rapid creation of acceptable use policies so content within IM conversations & attachments can be controlled Logs all IM conversations, which can be sent to an archiving solution to support compliance Complements MessageLabs Email and Web Security and Control Services	Protect Windows based laptops, desktops, and file servers with advanced technologies for antivirus, antispyware, firewall, and host intrusion prevention Automated updates occur transparently over an Internet connection Helps keep employee systems current whether they are in the office or on the road Provides administrators with access to management portal over a web browser

Next Steps

Contact a product specialist:
US: 866 460 0000

Symantec.cloud.