

Managed data center services



Strict Standards Are No Problem

PC Mall has worked with hundreds of public and private companies and agencies, so we have extensive experience in dealing with the widest array of qualifications and regulations. We are dedicated to ensuring that every solution we implement for our clients meets their most stringent standards—and ours.

The hardened data center facility is designed and built to protect against security breaches and natural disaster. PC Mall will work with you to create security-rich, controlled environments equipped with extensive high availability design features. We always develop our hosting solutions to adhere to strict standards, like the Statement on Auditing Standards No. 70, also known as SAS70 Type II Audit.

This auditing standard was created by the American Institute of Certified Public Accountants for control of IT technologies and related processes. PC Mall takes pride in providing data center operations that are fully compliant with SAS70 Type II standards. The following is an overview of PC Mall's data center facility:

Power System and Environmentals

- ▶ Multiple N+1 uninterruptible power supply systems (UPS)
- ▶ N+1 standby generator facilities
- ▶ N+1 chilled water plants
- ▶ APC InfraStruXure InRow cooling with N+1
- ▶ Power and cooling capacity for high density server environments
- ▶ 24/7/365 proactive environmental monitoring systems

Service Provider Communications Infrastructure

- ▶ Multiple provider Internet infrastructures
- ▶ Shared Internet communications with burstable bandwidth
- ▶ Sonet, T1, DS3 and Metro Ethernet access available for private networks
- ▶ Redundant Cisco based internal networking components
- ▶ Redundant Cisco firewalls and intrusion prevention systems
- ▶ Cisco Security Monitoring, Analysis and Response System (MARS)

Fire Detection and Suppression

- ▶ FM200 waterless fire suppression system
- ▶ Multiple zone fire and smoke detection sensors



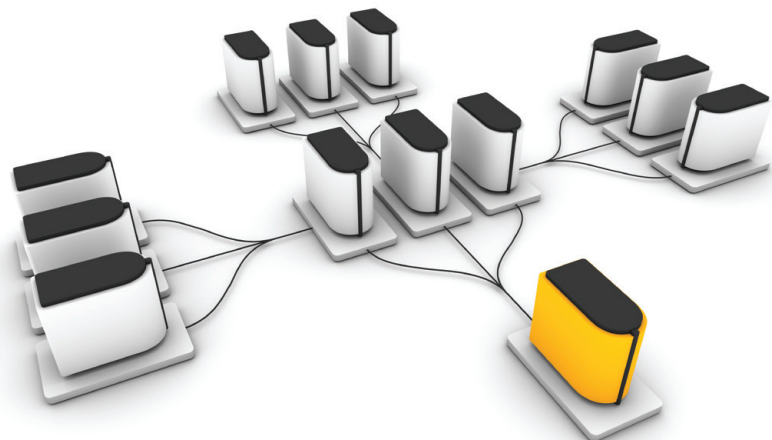
We're experts at developing and deploying secure, dependable IT systems, backed by superior support and services.

Physical Security Features

- ▶ Gated access to campus facilities
- ▶ Card access to buildings and data centers
- ▶ Monitored and archived video surveillance of perimeter and interior
- ▶ Hybrid polymer-coated roofing to protect against wind speeds up-to 180 mph
- ▶ Co-location suites with dedicated cage space

Server Platforms Supported

- ▶ Multi-Manufacturer intel Servers + VMware Server Farm
- ▶ IBM System i (AS/400) + Shared System i Server Resources
- ▶ Blade servers from IBM, HP and Dell
- ▶ SAN storage from EMC, EqualLogic and more
- ▶ Microsoft Windows Server 2003 and Windows 2008
- ▶ Red Hat Linux® and SUSE Linux
- ▶ VMware ESX Server
- ▶ Citrix MetaFrame Server
- ▶ IBM OS/400



PC Mall

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