Apple Certification Training

Apple® systems are becoming increasingly popular options for many businesses, but mixed environments create new challenges for IT. PCM's certification training gives your team a strong foundation for managing Mac® clients.

Call your Account Executive today to learn more.

800-700-1000
pcm.com

 Authorized Training Center

Empower your IT team with the tools to manage Apple systems

As an Apple Authorized Training Center, PCM is proud to offer Apple Certification Training to our customers. These courses and certifications provide a strong foundation for supporting Mac OS® X clients and servers in both Apple-only and mixed platform environments.

All classes combine leader-led discussions and hands-on exercises. At the end of class, students receive a voucher for the certification exam.

Macintosh® Integration Basics

This 4-hour course focuses on integrating Mac OS X 10.7 clients into a Windows-based network with discussion about working with other types of systems as well. Each student works with a client system to bind it to Active Directory, connect to and create File Shares, and configure an Exchange account in Mail, Address Book, and iCal®. Then, the client systems are secured with new passwords, screen lock, FileVault® 2 encryption, a firmware password, the built-in firewall, and a VPN connection. The systems are then configured to print to a Windows-based printer, use iChat® for messaging, dual-boot into Windows, and backup via Time Machine®.

This course prepares student for the Mac Integration Basics 10.7 exam. Passing this exam awards Apple Certified Associate – Mac Integration 10.7 status.

Lion 101: Mac OS X Support Essentials

This 3-day course covers a wide range of Mac OS X 10.7 features with a focus on configuration and troubleshooting. The mixture of discussion and exercises starts with the initial installation and configuration of a Lion client. From there, students move on to user account creation and management, file system setup and permissions, and data management, including system layout, Mac specific considerations, and backup. Then, the class covers a variety of supported application types and their management, followed by networking basics and configuration, providing network services, connecting and troubleshooting peripherals, and managing printers. The course ends with an in-depth look at the system startup process with a focus on troubleshooting startup problems.

Along with detailed discussions, our Apple Certification Training provides hands-on exercises of real-world scenarios.

This course prepares students for the OS X Support Essentials 10.7 Exam. Passing the exam awards Apple Certified Support Professional (ACSP) status.

Lion 201: Mac OS X Server Essentials

This 3-day course is designed to provide an overview of Mac OS X Server 10.7 with a focus on collaboration tools and user management. Each student will have a client system and a server system to configure, starting with the initial install and configuration of the server. From there, students cover user account creation and management from both a local and shared directory services perspective. Once the users are available, the course moves to Mac OS X client deployment, and students will configure services for the client systems, including file sharing, web services, and the collaboration options of wikis, blogs, iChat, iCal, Address Book, and mail.

This course is preparation for the OS X Server Essentials 10.7 Exam. Passing this and the Support Essentials exam awards Apple Certified Technical Coordinator (ACTC) status.

PCM

Mac Integration Basics

Day 1

- Network Accounts
- File Sharing
- E-mail, Calendars, and Contacts
- Security
- Printing from OS X
- Instant Messaging
- Data Management and Backup
- Cross-platform Compatibility

Lion 101: Mac OS X Support Essentials

Day 1

- Installation
- User Accounts
- File Systems

Day 2

- Data Management
- Applications and Processes
- Network Configuration

Day 3

- Network Services
- Peripherals and Printing
- System Startup

Lion 201: Mac OS X Server Essentials

Day 1

- Installing and Configuring OS X Server
- Authenticating and Authorizing Accounts

Day 2

- Using Open Directory
- Managing Accounts
- Implementing Deployment Solutions

Day 3

- Using File Sharing
- Managing Web Services
- Using Collaborative Services

PCM®