# Mobile Device Management

Mobile devices can propel your business forward, but planning, deploying, and managing your fleet of smart devices can tax even the best IT departments. Let us help you implement a comprehensive Mobile Device Management solution that makes it easy and secure to go mobile.

*Call your Account Executive today to learn more.*

**800-700-1000**
**pcm.com**



*With a Mobile Device Management solution in place, your employees can remain productive wherever they roam — all while your corporate network and sensitive data remain secure.*

# Work smarter, faster, and more securely with mobile devices

Mobile technology is changing how we conduct business. Not only has there been an increase in the use of smartphones, tablets, and laptops, but the number of organizations adopting Bring Your Own Device (BYOD) policies has skyrocketed. And to complicate matters, employees now expect to be able to access their business applications — e-mail, contacts, calendars, SharePoint, CRM, and other portals — on these devices from any location and any time of the day.

The priority for IT departments has become to identify the requirements needed to secure and support these mobile devices. They recognize that their organization can gain a competitive edge with mobile devices when the proper security policies and procedures are in place. And, they can satisfy the user through profile-configured VPN and network access, so they no longer have to hunt for corporate access and Wi-Fi keys.

We stand ready to help you develop a Mobile Device Management (MDM) strategy for your business. We can support you across all phases of the MDM lifecycle, from assessing and building your strategy through implementing and maintaining a solution. You benefit from the best practices generated by the experience of our 700 certified engineers, technicians, and project managers, as well as through our partnerships with industry leaders like Apple, Cisco, Microsoft, Lenovo, HP, and more.

## Assessment, Planning, and Design Services

We can improve the overall efficiency of your company's infrastructure through quick problem identification, simplified deployment and configuration, and the rapid implementation of new MDM technologies. Reliable networking is also a vital part of mobility, and we can assist with solutions that improve the speed and security of your network while maximizing the use of your current infrastructure. We can combine any or all of our industry-leading services into a custom support solution that we tie together with superior consulting.

- Evaluate the state of your current business and IT environment
- Understand the possibilities for managing mobile devices at the enterprise level
- Develop a plan for managing mobile devices today and into the future
- Consult with your IT staff on developing an effective mobile device policy

## Security Management Services

Our team is skilled in the leading MDM tools and can provide unbiased guidance in choosing the best product to meet your needs. We can show you powerful enterprise-level MDM controls that enhance productivity while decreasing IT involvement.

- Assist in choosing the best tool to meet the needs of your organization
- Application management: deploy, update, and wipe devices
- Implementation of your company's custom restrictions and policies

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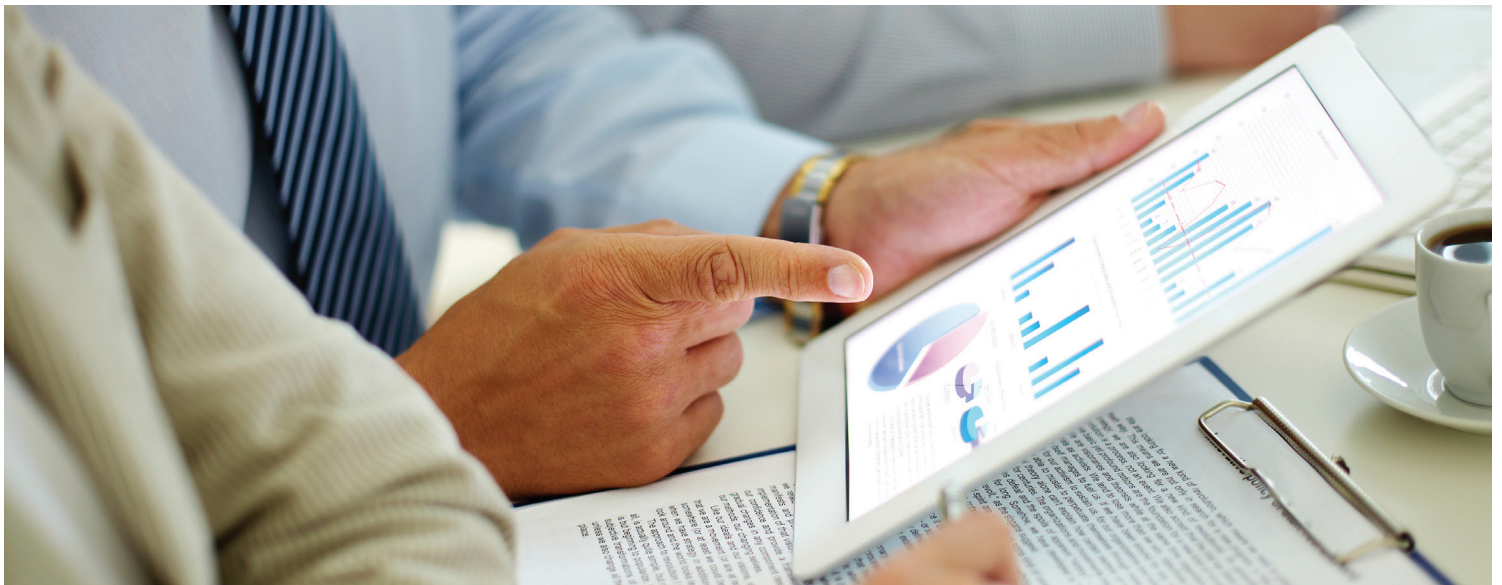
*We can help your organization plan, deploy, and support a wide-scale mobile device deployment initiative. Call your Account Executive today to learn how.*

## Deployment Services

From apps to operating systems, mobile devices can be configured to your exacting specifications and fully approved by you before the deployment process begins. Additionally, our experts can assist with existing virtual private networks (VPNs) that may require minimal setup and configuration to work with mobile devices.

- ◗ Application installation
- ◗ Streamlined deployment via SMS, e-mail, or a web-based interface
- ◗ Directory integration
- ◗ Image development and management
- ◗ Asset tagging with auditable reporting
- ◗ Wireless infrastructure and remote access

## Managed Services

We offer a full suite of services that span from help desk to device provisioning.  We can provide a cost-effective management solution to assist mobile workers around the clock and keep their mobile devices operational. We support iOS, Android, BlackBerry, Windows, and other mobile operating systems.

- ◗ Hardware support
- ◗ OS support

## Training Services

As an Apple Authorized Training Center, we are proud to deliver technical training, certification tests, and classes that range from an entry-level introduction to Mac OS® X to advanced directory services, deployment,

security, and mobility topics. These courses and certifications provide a strong foundation for supporting OS X® clients in environments that are both Apple® dedicated and mixed platform. We also offer a 5-day, hands-on iPad® Deployment Workshop that can provide a full start-to-finish solution to help you be prepared for deploying Apple mobile devices in your organization.

We are here to support your company in managing mobile devices. We can deliver the hardware, software, and consulting services needed to put mobility to work for your business. Call your dedicated Account Executive to learn how we can provide a customized, cost-effective solution for your specific needs.

## Our Solution Partners