



Enterprise Mobility Management

As organizations ramp up the deployment of mobile devices, they face new security threats and technical challenges. PCMG can help alleviate these pain points through a holistic, secure, and scalable Enterprise Mobility Management solution.

Call your Account Executive today to learn more.

**800-625-5468
PCMG.com**

 **Authorized Service Provider**



With a custom Enterprise Mobility Management solution, you can harness the power of mobile devices without the IT pitfalls.

Let PCMG simplify your mobile device integration

Mobile device usage is overtaking traditional forms of computing, including desktops and laptops. Many industry experts predict the use of mobile devices will surpass traditional systems in the next year, and that's only a part of the story in the changing IT landscape.

Mobile devices extend the workplace, promising improved productivity and collaboration. But Bring Your Own Device (BYOD) policies are causing the latest paradigm shift in the workplace and IT management. BYOD introduces new risks to information security, compliance, and policy controls.

Mobile device use and security must be carefully managed in order to protect the security of both your organization's physical assets and its sensitive information. According to an Info-Tech Research study, up to 30% of mobile devices are lost or stolen along with their corporate data and intellectual property.¹ In a BYOD environment, every misplaced smartphone, tablet, or laptop is a potential gateway to your sensitive systems. When users can access and modify data on unsecured devices, it creates additional risks for information control, malware, data corruption, and theft.

How PCMG Can Help

With the explosive demand for enterprise mobility solutions, PCMG stands at the forefront of Managed Solutions. Offering a holistic and secure solution providing end-to-end systems support, we can dramatically increase your organization's productivity while lowering your overall operating costs. With

workforce solutions oriented around user success and significant reductions in IT staff, we drive down your Total Cost of Ownership (TCO) while producing a true solution.

With more than twenty years experience and dedicated processes, the PCMG experience is the top of the game. The entire process is managed and maintained wholly within PCMG, which makes us a true single-source provider. Plus, our comprehensive service offerings cover the entire mobility process, from pre-deployment planning through device management and on to lifecycle management.

Planning

As with the introduction of any new technology into an organization, it is important to plan a solution that is custom tailored to pair perfectly with the way your organization uses mobile devices. Our consultants utilize their vast experience in Enterprise Mobility to help you architect the correct solution for you and your users.

Acquisition

As one of the largest resellers in the nation, we have access to the right products at the right price to help you get the most out of mobility in your business. Leveraging our relationships with top-tier technology vendors, such as Apple®, Cisco, HP, MobileIron, AirWatch, and others, we are uniquely positioned to help you succeed.

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Deployment

Deployment Services are processes designed to efficiently receive, image, ship, and deploy mobile devices based on the System Image(s) developed and tested through Lifecycle Management. This service leverages PCMG Integration and Distribution Centers and is fully scalable and repeatable for large deployments of mobile devices.

- ▶ Product Management
- ▶ Kitting
- ▶ Imaging
- ▶ Pick & Ship

Management

Mobile Device Management (MDM) is the software and process that enforces configuration and security policies for mobile devices across the enterprise. By leveraging the solution, you can standardize application and policy settings across all devices regardless of manufacturer, model, owner of the device, geographical location, and more.

- ▶ Enrollment
- ▶ Change Management
- ▶ Policy Enforcement
- ▶ Configuration

Service Desk Support

Service Desk Support for Enterprise Mobility Services includes both end-user support and device hardware support. Our experienced U.S.-based Service Desk technicians take your calls, answer your questions, and provide you with expert guidance regarding all aspects of your Enterprise Mobility Management service.

- ▶ Hardware Support
- ▶ Application Support
- ▶ Lifecycle Services
- ▶ Enterprise Services

Lifecycle Management

Lifecycle Management is an essential function of the Enterprise Mobility Management offering. The managed inventory of corporate-owned mobile devices and the complete inventory of employee-owned devices provides the foundation for standardized configuration, device support, and policy enforcement throughout the organization.

- ▶ Asset Management
- ▶ Managed Replacement
- ▶ Activation & Reporting
- ▶ Build Management

Success Starts at PCMG

Successfully managing mobile devices is critical in today's workplace and can result in many business and workforce benefits. The cost of doing nothing will only delay the inevitable and increase risks to sensitive information and regulations as today's technology savvy workforce finds readily available workarounds, easily downloaded from "app stores" to enable access and off-line-storage of information assets. We stand at the forefront of Mobility Management Solutions, and we're ready to help you gain control of this rapidly changing environment.

We take a comprehensive approach to your Enterprise Mobility Management solution

Here at PCMG, our experienced Mobility consultants guide you through the entire Enterprise Mobility Management process to ensure the custom solution we build meets your unique requirements. From Planning all the way through to Lifecycle Management, we're with you every step of the way.



¹ Available from <http://blog.infotech.com/new-research/it-should-get-out-of-the-cell-phone-business/>
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