



## Monitoring & Operations

Are you missing key skills or resources that are necessary to the ongoing operations or monitoring of your IT infrastructure? We can help you fill in the gaps with our highly qualified, experienced staff of IT Technicians and Engineers.

**Call your Account Executive today to learn more.**

**800-625-5468  
pcmg.com**



# Fill in the missing parts of your agency

In today's economic times, agencies often find that they have resource or skills shortages in key operational areas and that they are unable to hire full-time employees to staff these important roles. Or they may have an upcoming technology project that requires capabilities that they just haven't implemented yet.

We have the expertise and the experience to help. We have hundreds of certified IT engineers and technicians across the country who are available to supplement your team or even manage entire parts of your operation.

### **Assistance with desktop management, server administration and networking, and more:**

- ▶ Windows Server Administration
- ▶ Active Directory
- ▶ Server Farm Builds and Management
- ▶ Systems Management in Distributed Environments
- ▶ Network Design, Configuration and Management

### **Network Monitoring**

We are a premier network solutions provider. Our remote monitoring and management services free administrators from time-consuming tasks and allow them to tackle projects that boost the bottom line.

- ▶ Comprehensive Business-to-Net (B2N) solutions ensure that the network and applications are performing at their very best by accommodating IT departments when an organization lacks resources such as personnel, equipment, space, cooling or power
- ▶ We monitor the network non-stop with our B2N Portal Technology, identifying problems before they result in outages
- ▶ PCM's B2N team provides day-to-day operational support while leveraging our high-level specialists across multiple monitoring/management clients for maximum expertise at an affordable cost



*We can fill the gaps in your organization's IT department as you expand, implement new strategies or reallocate your resources.*

Stop stressing over resource shortages and start augmenting your in-house team with our robust staff of IT support technicians. Contact your Account Executive to get started.

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